

CLEAR LINES OF COMMUNICATION BRING QUALITY RESULTS

Linecross has been established for over 40 years and is a leading manufacturer of engineered thermoformed and polyurethane components. They offer innovative, high quality engineered polymer solutions, working in a diverse range of international industries, including automotive, transportation, off-highway, leisure and speciality markets.

SUPPLIER:
MPM Bradford

CLIENT:
Linecross

PROJECT:
Annual contract for tool making

RESULTS:
Fast turnaround projects and cost effective tooling



“MPM need to respond fast, as quite often this is the last element in a chain of supply and the end product being produced by us can be a prototype of a new product that is urgently required for an event/exhibition”

Russell Carter,
Design Engineer
Linecross

What sets Linecross apart is a consistently proactive approach and an ability to anticipate their customers' specific and changing needs. They deliver bespoke and often ground breaking solutions to their clients. So it is critical that they found a partner that can deliver on time supporting their tight production schedules.

With a vision to lead in their markets, customer service also needs to consistently exceed expectation.

MPM have provided Linecross with additional support for their tool making department over a period of at least 15 years, when a strategic decision was made to outsource the tool making to specialists. This service offered by MPM is something that is requested by Linecross clients usually around 3-4 times in a year and is always required quickly, which if not delivered on time, can have a major impact on the launch of a new product where you only generally get one shot at getting it right. The detailed planning provided by MPM makes the process very efficient and adds value to any production plan ensuring the smooth running and a stress free ordering process.

“MPM are always quick to react and with their thorough and professional approach, quality is never compromised.

Quick response times

Excel in clear lines of communications

Complete trust in the MPM team

Detailed planning making the process efficient

Clear communication is essential and MPM excel in this area. We always know the status of our order and when to expect delivery. Trust is a key issue with outsourcing production and I have complete trust with the MPM team”.



Linecross

